

## It's everyone's job.

## FRAUD, WASTE AND ABUSE

Four ways you can report suspected fraud, waste and abuse:

Call the Special Investigations Unit Hotline 1-866-HPSIU4U (1-866-477-4848)

The HPP SIU Hotline may be used by anyone to report issues of actual, or suspected fraud, waste, or abuse matters, or, suspected non-compliance with state (ie:Medicaid), or federal (ie:Medicare) health care programs, or privacy and security (ie: HIPAA) laws.

The Hotline is answered by a third-party vendor on behalf of HPP, and is available 24/7. Although you may identify yourself within your report, you will also be afforded the right to remain anonymous. At the end of your report, you will be provided with an ID number that you may use to call back and receive updates of any investigations initiated by HPP.

2. Email SIU SIUtips@hpplans.com

Although not anonymous, email may also be used to report issues/referrals/tips of actual or suspected fraud, waste and abuse.

- File a report through www.healthpartnersplans.com/report-compliance-issue
  Reports filed through this webpage will be handled by a third party vendor on behalf of HPP. An option for anonymous reporting is provided on the webpage.
- **Go directly to SIU Personnel**In addition to the above channels of communication, you can always report issues directly to SIU personnel:

Director, SIU: Christian Sondergaard 215-991-4046

