

Baby Partners

Care Coordination for your Patients



Thank you for being a valued provider for members in one or more of our product lines: Health Partners Plans Medicaid, Health Partners Plans CHIP, Jefferson Health Plans Medicare Advantage, and/or Jefferson Health Plans Individual & Family Plans.

All of our pregnant and postpartum Health Partners Plans Medicaid members are eligible to receive care coordination through our Baby Partners program. Our care coordinators help members:

- Find providers for prenatal and postpartum care for mother and baby
- Schedule doctor and dentist appointments
- Arrange transportation and assist with navigating MATP
- Understand the importance of prenatal care and prepare for the postpartum period
- Connect with community resources including parenting classes, food resources, and baby supplies



- Answer questions about insurance and their benefits
- Link to behavioral health services when needed
- Learn about opportunities to earn rewards for completing appointments

Baby Partners attempts to call every pregnant Health Partners Plans Medicaid member to enroll in Baby Partners. If you would like to enroll your patient directly, please call 1-866-500-4571.

Obstetrical Needs Assessment Form (ONAF)

Health Partners Plans relies on your timely submission of the ONAF to enroll members into our Baby Partners program and collect important clinical and quality data. Providers can also earn up to \$200 total for submitting a prenatal and postpartum ONAF form. Visit [HPPlans.com/providers/plan-info/baby-partners](https://www.hppplans.com/providers/plan-info/baby-partners) for more info about ONAF.

Breastfeeding Support and Equipment

Baby Partners offers a 24-hour breastfeeding hotline to connect members to a lactation counselor.

Hotline number: 215-307-6791

Breastfeeding members who live in Philadelphia can use Pacify, a mobile app that connects members with breastfeeding experts for one-

on-one support and advice. Members should use the enrollment code HPP.

Breast Pumps

All members are eligible to receive an electric breast pump any time after the beginning of the third trimester. The Breast Pump Order Form is located at [HPPlans.com/forms](https://www.hppplans.com/forms).

Blood Pressure Cuffs

All pregnant and postpartum Health Partners Plans Medicaid members are eligible to receive home blood pressure monitors. The order form can be found at [HPPlans.com/cuff](https://www.hppplans.com/cuff).

Glucometers and Testing Supplies

All Health Partners Plans Medicaid members can obtain their diabetes supplies from an ordinary pharmacy with a prescription.

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Other Programs and Resources

Doulas: Baby Partners can connect members with a doula. Please contact Baby Partners if your patient is interested.

Home Visiting: Members are eligible to enroll in a program of home visiting with a nurse or social worker who will work with them on child development and resource needs. Members can call Baby Partners to enroll, or you can refer your patient directly. Visit [HPPlans.com/providers/plan-info/baby-partners](https://www.hppplans.com/providers/plan-info/baby-partners) to learn more.

Meal Support: Baby Partners members may be eligible to receive medically tailored meals from one of our partners. Members diagnosed with gestational hypertension, gestational diabetes, or hyperemesis may receive six weeks of meals for their household.

Find Help: Members can use findhelp to search for resources such as food, baby clothing, and utility support: [hpp.findhelp.com](https://www.hpp.findhelp.com).

Rewards: Our Medicaid members are automatically enrolled in the Health Partners Plans Rewards program. To learn more, visit [HPPlans.com/providers/plan-info/member-rewards-programs](https://www.hppplans.com/providers/plan-info/member-rewards-programs).

Alternative options for postpartum visits

We have partnerships with several providers that can offer alternative appointments, like in home visits or telehealth, at alternative locations for Health Partners Plans Medicaid members. Any services that are provided by a provider under a Health Partners Plans postpartum visit program will be reflected in your care gap reports and will positively affect your quality performance. If both you and one of our provider partners render the same service, claims will not be denied.

**Learn More About
Baby Partners**



[HPPlans.com/providers/plan-info/
baby-partners](https://www.hppplans.com/providers/plan-info/baby-partners)

1-866-500-4571 (TTY 1-877-454-8477)