

# Tips for Improving Quality Health Outcomes During Office Visits

Jefferson Health Plans is committed to helping our members maintain and improve physical and mental health outcomes. Please use this checklist as a guide for pre-visit prep or during visits with your patients.

## Did you complete the following assessments during your visit?

- |  |   |
|--|---|
| <input type="checkbox"/> Social Determinants of Health         | <input type="checkbox"/> Depression Screening |
| <input type="checkbox"/> Care of Older Adults Measures         | <input type="checkbox"/> Urinary Incontinence |
| <input type="checkbox"/> Pain Screening                        |   |
| <input type="checkbox"/> Functional Assessment/Fall Prevention |   |
| <input type="checkbox"/> Medication Review                     |   |

## Is patient due for any of the following vaccines?

- |                                       |                                 |
|---------------------------------------|---------------------------------|
| <input type="checkbox"/> Pneumococcal | <input type="checkbox"/> Zoster |
| <input type="checkbox"/> Influenza    | <input type="checkbox"/> COVID  |

## Does patient have any open care gaps?

- |  |  |
|--|--|
| <input type="checkbox"/> Advanced Care Planning      | <input type="checkbox"/> Blood Pressure Control  |
| <input type="checkbox"/> Breast Cancer Screening     | <input type="checkbox"/> Diabetes Eye Exam – does patient have an eye care professional?                                   |
| <input type="checkbox"/> Colorectal Cancer Screening | <input type="checkbox"/> Medication Adherence – does patient need refill for chronic conditions or maintenance medication? |
| <input type="checkbox"/> A1c Control                 |  |

## Check-out checklist:

- Schedule follow-up visit or annual well visit.
- If your patients have any care coordination issues, please refer to our Care Coordinators.
- Encourage patient to complete patient satisfaction surveys after the visit. Their feedback is important to help make positive changes for the practice and health plan!
- Remind patients that they may be eligible for rewards from Jefferson Health Plans when they close care gaps.
- Add ICD-10 codes for chronic conditions, CPT2 codes and SDOH ICD-10 codes to visit if applicable.

## We Can Help

If you want to learn more about how using this checklist can help you improve QCP measures, CAHPS and member satisfaction, or HOS (Health Outcomes Survey), contact your NMM (Network Market Manager).

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